Comment Classification

A construction company has workers that create a journal of their activities on a daily basis. Occasionally, workers encounter issues that result in project delays, primarily due to unforeseen circumstances. The volume of comments received are large and are hard to analyse manually.

You are tasked to:

* Create an automated tool that analyses a comment and classifies it whether it indicates that a delay was experienced. You may use “Delay Sample Data.csv” as a base training set and “Delay Scoring Data.csv” to evaluate your tool. You may use the provided journal paper in deciding what approach to take.
* Run your automated tool against “Delay Actual Data.csv” and discuss your findings, paying attention to any incorrect classifications and why they might have occurred.